

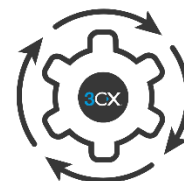
3CX Add-Ons

The Power of 

ServiceTitan Call Pop Integration for 3CX

Enhance Your Customer Experience with Seamless CRM Integration

CRM Integration



 **ServiceTitan**

Product Overview

The **ServiceTitan Call Pop Integration** for 3CX is a premium **TELIN** solution designed to connect your 3CX phone system with the **ServiceTitan CRM** platform. This smart integration streamlines workflows by automatically displaying relevant customer profiles the moment a call is received—empowering your team to respond quickly, personally, and professionally.

No more manual lookups or delays. With real-time data visibility and automation built into every interaction, your service teams can stay focused on what matters most: delivering top-tier customer support.

Developed in-house by TELIN and shaped by partner feedback, this integration ensures your business benefits from practical, real-world efficiency gains. It's one of many smart solutions available in the 3CX Add-Ons Store—designed to make your operations smoother and your customers happier.

What is ServiceTitan CRM?

ServiceTitan is an industry-leading cloud-based CRM and business management platform built specifically for home and commercial service companies. From HVAC to plumbing, electrical, and beyond, ServiceTitan





helps businesses manage scheduling, dispatching, customer records, invoicing, and marketing—all in one centralized system.

With a comprehensive view of customer history, preferences, and job details, ServiceTitan CRM gives teams the tools they need to deliver exceptional, personalized service at every touchpoint.

Key Features

- **Instant Customer Insights**

Automatically pulls up the customer's profile in ServiceTitan CRM the moment a call is answered. Your team can immediately view past jobs, billing history, notes, and more—all without manual searching.

- **Caller ID Matching**

The system identifies the incoming phone number and matches it to an existing contact in ServiceTitan. This ensures your team is prepared before they even say hello.

- **Efficiency Boost**

Eliminate time-consuming lookups. With customer data presented automatically, your service reps can resolve issues faster and provide a better overall experience.

How It Works

1. An inbound call is received through your 3CX phone system.
2. The integration instantly checks the number against ServiceTitan CRM.
3. If a match is found, a new browser tab opens displaying the customer's full profile, including service history and key details.
4. Your team can then address the customer's needs quickly and accurately

Pricing

Standard Fee Schedule

Our pricing is based on a simple, flat monthly subscription model, tailored to the size of your 3CX license. Once subscribed, you will gain full access to all applications, including the ServiceTitan Call Pop Integration, available in the TELIN 3CX Add-Ons store.

Adding New Applications

Interested in expanding your options? TELIN welcomes feedback and is happy to accommodate requests for new applications. If the ServiceTitan Call Pop Integration isn't the only tool you're looking for, please let us know. You can add new applications to your subscription at the standard rate, with an initial 12-month agreement, which transitions to a month-to-month subscription thereafter.

For more information or to explore other 3CX Add-Ons, please contact us or visit the **TELIN Add-Ons store**. We are here to ensure your 3CX experience is seamless, efficient, and tailored to your needs.

For any questions or clarifications, please reach out to us.